

Why did you decide to do an Apprenticeship?

It was an excellent opportunity to gain a new qualification that can benefit me in progressing my carrier.

What did you learn/what skills did you gain/ from doing your apprenticeship?

Lvl3 Team Leader/Supervisor course built my knowledge and confidence and confirmed that what and how I'm doing is correct. By expanding my knowledge and a better understanding of how the business works, I can take on more responsibility.

How did you find the Maths and English functional skills especially with English being your second language?

Due to the stress, I initially failed both exams. Having failed the first time, I knew what to expect in the retest, which helped to reduce stress, and I passed with no further issues.

What was the biggest challenge in doing the apprenticeship?

Personally, for me, the biggest challenge and achievement at the same time was to complete the English and Maths functional skill test.

You have now completed the Level 3 Team Leader/ Supervisor Apprenticeship and progressed on to the level 5 operational/departmental manager apprenticeship, where do you see these apprenticeships getting you in the future?

With greater knowledge and more opportunities to develop, I hope to be seen as a trustworthy person who can lead the team/department and participate in various types of projects.

Would you recommend an apprenticeship to others?

I highly recommend an apprenticeship to anyone whose aspirations are to develop in their current or future role. If someone hesitates because English is their second language, just sign-up as I'm an example that anything is possible with a bit of extra work.

